

CUSTOMER SERVICE QUESTIONNAIRE

OPOS 30C (7/05) Formerly CDC 1114

Your choice to pursue a law enforcement career was an important one and likewise your opinions are important. In a continuous effort to improve our selection process and provide quality customer service, we solicit your comments. The selection process begins at the time of application and continues to the date of hire or disqualification. We hope your experience with our Department was a pleasant one. We sincerely appreciate your comments and suggestions.

Thank you,

Katrina S. Hagen, Chief
Office of Peace Officer Selection

1. To assist you in identifying the Unit/Location to which your comments are directed, please check the appropriate boxes:

UNIT	LOCATION
<input type="checkbox"/> Peace Officer Recruitment	<input type="checkbox"/> Sacramento
<input type="checkbox"/> Testing	<input type="checkbox"/> Fresno
<input type="checkbox"/> Background Investigation	<input type="checkbox"/> Rancho Cucamonga
<input type="checkbox"/> Preemployment Medical	<input type="checkbox"/> _____
<input type="checkbox"/> Appointments	Offsite Location

How do you rate the following?

Staff were...	YES	NO
CONCERNED		
COURTEOUS		
FRIENDLY		
HELPFUL		
PROFESSIONAL		

2. If treated extremely well/poorly by any staff, please indicate staff's name and give an example.

3. Any comment/suggestions for changes or improvements?

4. For what position have you applied?

OPTIONAL:

NAME:	
STREET ADDRESS OR P.O. BOX:	
CITY, STATE, ZIP CODE:	



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**POSTAGE
NECESSARY
IF MAILED**

**CALIFORNIA DEPARTMENT OF CORRECTIONS
AND REHABILITATION
ATTN: CHIEF,
OFFICE OF PEACE OFFICER SELECTION
2201 BROADWAY
SACRAMENTO, CA 95818-2572**

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**THANK YOU FOR TAKING THE TIME
TO MAKE US BETTER!**